

REGISTER TODAY!



Strategic Communication in Total Rewards

CERTIFICATION EXAM: T4/GR9*

Make Sure Employees 'Get It'

This course provides an introduction to strategic communication, focusing on total rewards communication. It begins by establishing the purpose and value of strategic communication along with discussing how behaviors can be influenced by communications. In addition, an eight-step process is detailed providing guidance for creating an effective and efficient communication campaign. Case studies provide participants an opportunity to apply the eight-step process. Furthermore, specific communications related to each of the total rewards elements are highlighted, as are suggestions for communicating special situations, such as a merger or acquisition.

- Learn the rationale for strategically planning a communication campaign
- Discuss the characteristics of effective communication
- Obtain an understanding of the eight steps of the communication process
- Identify the appropriate communication channel to deliver the message
- Review specific total rewards communications considerations and special situations
- Find out how to effectively and efficiently manage your communication campaign

WHO SHOULD ATTEND This course is designed for those experienced in the employee compensation and benefits fields or for those who would like to broaden their total rewards perspective. This course is strategic in nature and is designed for participants who need to focus primarily on the design and direction of communication.

WHAT YOU WILL LEARN

- Communication Strategy and Total Rewards
- Communication Fundamentals
- The Strategic Communication Process: Steps 1-4
- The Strategic Communication Process: Steps 5-6
- The Strategic Communication Process: Steps 7-8
- Total Rewards Communication and Special Situations

CREDITS

- CCP: Required
- CBP: Required
- GRP: Required
- Recertification: 2 Course, .5 Exam
- CEUs: 1.5 Course, .3 Exam
- CPEs: 16
- CPT: 12 Points
- PHR/SPHR/GPHR Recertification Hours: 16 (Traditional Classroom); 14 (Instructor-Led Live Online)

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September 19, 2011 and September 20, 2011

DATE

Jacksonville, FL

LOCATION (CITY, STATE)

North Florida Compensation and Benefits Association

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